

How to Use Your *Rayven Signal*

When you would like to notify Rayven Labs that “Holy Molars!” you have a case ready for us to pick up, you can use the *Rayven Signal*

1. If the case is an alginate impression or a same-day case, such as a repair or reline, click your *Rayven Signal* **once**. If you have a pick up ready for us that is not a rushed case, **double click** your *Rayven Signal*.
2. Your *Rayven Signal* will flash **white** while it is sending the S.O.S to the lab.
3. Your *Rayven Signal*'s light will turn **green** when the S.O.S has been received. It's kind of like the Bat Signal, but it's a lab signal, so it's obviously much cooler.

Troubleshooting

Power Light (light directly above charging port)

If the light is **green** while plugged in- the battery is charging.

If the light has turned off while plugged in- the battery is full.

Event Light (lights closest to button)

If light flashes white, then **green** after clicking signal- the signal was sent successfully

If light flashes white, then **red** after clicking signal- the event send failed

If light flashes white, then **orange** after clicking signal- Call us, and we can come reconnect it to your wifi.

If light flashes white, then **purple** after clicking signal- the server connection failed, and you should check network environment(something happened between your network and your internet)

If light is **red** when clicking signal, and doesn't flash white beforehand, give us a call, your signal has stopped working.

Please make sure your S.O.S has sent. If it doesn't send, we may not be able to get your case back to you in time.

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